

Sustainability Incentives Scheme

Rebate Guidance and Terms & Conditions

Non Profit Community
and Sporting Facility Rebates

As of 1 July 2025



CITY OF
ADELAIDE

How To Use This Guide

This document outlines the Terms and Conditions associated with each of the Sustainability Incentives Scheme available to Non-Profit Community and Sporting Facilities located within the City of Adelaide boundaries of postcodes 5000 and 5006 and provides guidance on how to apply for each of these rebates.

The document is broken up into discrete sections including:

- A Summary of Available Rebates and their overarching eligibility
- The General Eligibility Criteria and Conditions that apply to all City of Adelaide Sustainability Incentives Scheme
- Guidance for each individual rebate that outlines:
 - Rebate specific eligibility criteria and conditions
 - Details of whether pre-commitments are available or required for that rebate and any specific conditions surrounding that pre-commitment
 - The supporting document you will require to be able to successfully submit your application
 - Details on how to check if Development Approval (DA) is required for your proposed project
 - Any other specific information that you may need to consider as part of your decision-making process

Applications can be made via the City of Adelaide's SmartyGrants page at cityofadelaide.smartygrants.com.au

Before you apply, please read and understand all relevant sections of this document and note the supporting documentation required for your application.

You can use the Table of Contents and the Summary of Available Rebates on the following pages to skip to the relevant sections for specific rebates you wish to apply for.

If after reading through this guide you have any further questions or concerns regarding the City of Adelaide Sustainability Incentives Scheme, please contact the City of Adelaide Customer Service on (08) 8203 7203 or at incentives@cityofadelaide.com.au

Information is also available at cityofadelaide.com.au

The icons below are used throughout this document to help you understand how these rebates can help you.

Smart and Green Energy 	Use your energy efficiently and create renewable electricity with money back on solar and energy smart technologies and appliances.
Active Transport 	Get active and save on e-bikes, cargo bikes and more.
Climate Ready 	Ready your property for the changing climate and save on insulation, shading, water tanks and more.
Greening 	Green your property with money back on trees and native plants and living building features.
Resource Recovery 	Reduce waste and recover resources with innovative technologies and reusable products.

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Summary of Available Rebates

Smart and Green Energy

Appliance Electrification

50% up to \$10,000 for commercial replacement of gas appliance with electric or solar powered (eg hot water).

Switchboard upgrades

Pre-commitment required

50% up to \$5,000 for switchboard upgrade to support electrification, solar and/or battery installation, or EV charging.

Energy Storage

50% up to \$1,000 for energy storage systems.

Electric Vehicle Charging Stations

- 50% up to \$250 for electric bicycle charging station.
- 50% up to \$1,000 for electric vehicle one way charging station (7 kW to <50 kW).
- 25% up to \$2,000 for electric vehicle 'smart'* charging station (7 kW to < 50 kW).

* Smart stations include those with demand management capabilities or two-way charging capabilities.

Solar PV

20% up to \$5,000 for solar systems based on size.

Active Transport

E-bikes*

20% up to \$500 for the purchase of an e-bike for commuting purposes.

Cargo bikes*

20% up to \$1,000 for the purchase of a Cargo Bike.

Bike Parking Racks

25% up to \$200 for the purchase of bike parking racks for strata residents/staff and visitor use.

*Limit of two bikes per application.

Resource Recovery

Commercial Green Waste Diversion

Pre-commitment required

50% up to \$5,000 for the purchase or hire of commercial rapid composters, commercial dehydrators or similar systems to divert green waste from landfill.

Food Organics Collection

Six months expenses up to \$4,000 for contracting a food organics collection service.

Initial Purchase of Reusable Delivery Transport Containers

Pre-commitment required

50% up to \$10,000 for initial purchase of reusable transport containers between supplier and business.

Suppliers of Reusable Delivery Transport Containers

Pre-commitment required

50% up to \$500 for services that deliver back-of-house supplies in reusable containers to your business.

Indoor sorting bins and hard waste collection organisations

Pre-commitment required

50% up to \$5,000 for purchase of indoor sorting bin (eg recycling, organics) and educational signage and a one-off hard waste collection to remove unwanted items and increase storage space for resource recovery systems.

Climate Ready

Thermal Efficient Window or Door

Pre-commitment required.

50% up to \$3,500 for the replacement of external single glazed windows or doors with thermally efficient windows or doors.

Shading Devices

Pre-commitment required.

50% up to \$2,000 for the purchase and installation of fixed outdoor shading devices for shading glazing.

Insulation

Pre-commitment required.

50% up to \$2,000 for the purchase and installation of insulation in an uninsulated ceiling space, under floor space or wall.

Rainwater Tanks

50% up to \$500 for a rainwater tank larger than 2,000L, plumbed to an appliance or fixture for private use.

50% up to \$5,000 for a rainwater tank larger than 10,000 L plumbed into common areas or multiple premises.

Greening

Living Buildings

Pre-commitment required

50% up to \$5,000 for consultant service fees related to the design and installation of green wall or green roof features on the property.

Maintenance plan must be provided.

Trees and native plants

Up to \$100 for the purchase of selected* established mature trees or up to 10 tube stock to be planted on private property from a dedicated native nursery such as Provenance Indigenous Plants (Salisbury Park) or State Flora Nursery (Belair).

*see Council's approved plant list.

General Eligibility Criteria and Conditions

1. The property must be located within the **City of Adelaide municipal area** (ie postcodes 5000 and 5006).
2. Applications must be submitted within 12 months of **project completion**.
3. Applications must not be receiving any additional funding through other City of Adelaide grants and incentive programs for the same product or service.
4. The Scheme's funding is subject to Council's annual budget processes and funding is limited.
5. Council reserves right to cease the Scheme at any time without notification and applications are not guaranteed to receive funding (except where pre-commitment has been approved and activated).
6. Eligibility of specific products or services is at Council discretion. Council reserves the right to reject any applications.
7. Rebates will be applied to the out-of-pocket installation or service cost incurred by the owner, occupier of the premise or body corporation, after all other incentives, grants, rebates, and discounts received have been deducted.
8. The applicant acknowledges and agrees that the City of Adelaide accepts no liability in respect of any claim, cause of actions, loss or damage arising out of, or in relation to, any device purchased, or service procured under the Scheme.
9. Sustainability measures/devices supported through the Scheme must be installed by appropriately licensed and accredited installers, and maintained in accordance with any relevant guidelines, and in a manner which does not pose risks to the health or welfare of any person.
10. Where a Council Development Application (DA) is required, a rebate will be provided once the DA is granted, the system is installed according to the conditions set out in the DA, and the relevant paperwork is submitted.
11. If approved, it may take Council up to 30 working days to pay the rebate.
12. Council may request provision of information associated with the project including data for the preparation of a case study.
13. If the location for installation of a device supported through the Scheme is within a strata or community title property, proof of the approval to install the device from the body corporate or equivalent must be provided with the application. (Refer to the relevant Strata Agreement).
14. If a tenant is applying for a property-related reimbursement, a written letter of permission from their landlord must be provided with their application to be eligible for the rebate.



Smart and Green Energy

Appliance Electrification

Description/Categories

Non-profit community and sporting premises are eligible for 50% of the out-of-pocket costs associated with the replacement of gas appliance with electric or solar powered (eg hot water) up to \$10,000.

Eligible appliance categories are:

- Hot Water Systems
- Heating Ventilation and Air Conditioning Systems
- Cooking Appliances – Stove Tops
- Cooking Appliances – Ovens
- Other Gas Appliances

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met
2. Limit per appliance category:
 - a. Eligible Residential, Business, Community and Sporting Premises – maximum of one application per rateable, rate exempt or rate rebated premise.
 - b. Building Owners, Community Corporations and Body Corporates – maximum of one application per site record.
3. The appliance must be replacing a gas appliance with either an all-electric or solar powered appliance.

Pre-commitments

Pre-commitments are available for:

Tenants or Commonwealth Concession Card holders

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the Sustainability Incentives Scheme's (the Scheme) funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-Commitments Procedure document.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Itemised receipt/s for the supply and installation of the system, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed work and supporting system information.
- Electrical Certificate(s) of Compliance (CoC)
- Photos demonstrating installation of eligible appliances.
- The manufacturer's technical specifications for appliances being installed

If applicable, a copy of your:

- Commonwealth Concession Card
- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement
- Decision Notification Form for Development Approvals (DA)
- Gas and Plumbing Certificate(s) of Compliance (CoC)

Development Approval (DA)

A Development Approval may be required.

For further details, refer to the Development Approvals Guidance on page 25.

Please speak to your installer and Council's Development Assessment staff (phone: (08) 8203 7185) to discuss planning and building requirements specific to your property.

Other Considerations

Please ensure you have considered the following when deciding to replace your gas appliances with electric or solar powered alternatives:

1. Use a licensed electrical or gas contractor to install and remove your appliances when applicable.
2. Obtain all relevant approvals, including from the property landlord, body corporation, SA Power Network, and Council (Phone Development Assessment on (08) 8203 7185)



Switchboard Upgrades

Description/Categories

Non-profit community and sporting premises are eligible for 50% of the out-of-pocket costs up to \$5,000 associated with the upgrade of switchboards to support electrification, solar and/or battery installation, or EV charging.

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met.
2. Limit per appliance category:
 - a. Eligible Residential, Business, Community and Sporting Premises – maximum of one application per rateable, rate exempt or rate rebated premise.
 - b. Building Owners, Community Corporations and Body Corporates – maximum of one application per site record.
3. Switchboard upgrades must be to support the electrification of a property, the installation of a solar and/or battery system, or for the installation of EV charging. Evidence of agreements to undertake these changes would be required.
4. The following project types would be eligible for this rebate:
 - a. Undertaking a load study to determine if there's sufficient capacity for the electrification project.
 - b. Creation of a separate dedicated distribution board for electrification.
 - c. Installation of control hardware (eg for EV chargers).
 - d. Upgrade of existing equipment to make space in switchboard for additional equipment.

Pre-commitments

Pre-commitments are **required** for this incentive.

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the Sustainability Incentives Scheme's (the Scheme) funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-Commitments Procedure document.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Itemised receipt/s for the supply and installation of the system, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed work and supporting system information.
- Electrical Certificate(s) of Compliance (CoC)
- Photos demonstrating installation of eligible appliances.
- The manufacturer's technical specifications for appliances being installed

If applicable, a copy of your:

- Commonwealth Concession Card
- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement
- Decision Notification Form for Development Approvals (DA)
- Gas and Plumbing Certificate(s) of Compliance (CoC)

Development Approval (DA)

A Development Approval may be required.

For further details, refer to the Development Approvals Guidance on page 25.

Please speak to your installer and Council's Development Assessment staff (phone: (08) 8203 7185) to discuss planning and building requirements specific to your property.

Other Considerations

Please ensure you have considered the following when deciding to upgrade your switchboard:

1. Use a licensed electrical contractor for any installations.
2. Obtain all relevant approvals, including from the property landlord, body corporation, SA Power Network, and Council (Phone Development Assessment on (08) 8203 7185)
3. Load studies can be completed by SA Power Network, an electrician, or an engineer.



Energy Storage

Description/Categories

Energy Storage systems are eligible for up to 50% of the installed system cost to a maximum of \$1,000.

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met
2. Limit per category: maximum of one application per retail electricity meter (National Meter Identifier – NMI).
3. The system must be installed by a licenced electrical installer and in accordance with relevant regulations, standards and current CEC guidelines, including Grid-Connect Accreditation with either Battery Endorsement or Stand-Alone Power Systems (for more information, see cleanenergycouncil.org.au/consumers/buying-battery-storage).
4. The system must be installed to optimise internal electricity consumption and not be configured as a mains electricity supply back-up system only.
5. Rebate for the installed system cost relates to the energy storage system equipment and installation only. It excludes additional costs such as switchboard upgrades.
6. Energy storage systems purchased on a lease or power purchase agreements are eligible if the outright ownership is vested with the property owner or tenant at the end of the contracted term.

Pre-commitments

Pre-commitments are available for Energy Storage Systems of any size.

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the available funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-commitments Procedure document.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Itemised receipt/s for the supply and installation of the system, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed work and supporting system information
- The manufacturer's technical specifications for the energy storage unit
- Electrical Certificate(s) of Compliance (CoC)

If applicable, a copy of your:

- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement
- Decision Notification Form for Development Approvals (DA)

Development Approval (DA)

A Development Approval may be required.

For further details, refer to the Development Approvals Guidance on page 25.

Please speak to your installer and Council's Development Assessment staff (phone: (08) 8203 7185) to discuss planning and building requirements specific to your property.

Other Considerations

Please ensure you have considered the following when deciding to install an Energy Storage Battery system:

1. Familiarise yourself with the CEC's information about battery and storage safety (cleanenergycouncil.org.au).
2. Use a licensed and Clean Energy Council accredited installer.
3. Contact your electricity retailer to discuss implications of installing an energy storage system on your property.
4. Obtain all relevant approvals, including from the property landlord, body corporation, SA Power Network and Council (phone Development Assessment on (08) 8203 7185).



Electric Vehicle Charging

Description/Categories

Electric Vehicle Charging Stations

50% up to \$250 per bicycle charging station

7 kW to <50 kW electric vehicle charging station(s):

- a. 50% up to \$1,000 per dedicated unidirectional (one way) charging station
- b. 25% up to \$2,000 per dedicated 'smart'* charging station

* Smart stations include those with demand management capabilities or two-way charging capabilities

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met
2. Limit per category: maximum of one application per retailer electricity meter (National Meter Identifier – NMI). The application may include multiple electric vehicle chargers.
3. A demand management system must be controlling four or more electric vehicle chargers on a single NMI.
4. Software subscription and monitoring service fees are not eligible.

Pre-commitments

Pre-commitments are available for all applications for either Electric Vehicle Charging Stations or Demand Management Systems.

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the available funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-commitments Procedure document.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Supporting system information and evidence of works
- Itemised receipt/s for the supply and installation of the system, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed work and supporting system information.
- Electrical Certificate(s) of Compliance (CoC)

If applicable, a copy of your:

- Embedded Generator Agreement (Vehicle to Grid chargers)
- Commonwealth Concession Card
- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement
- Decision Notification Form for Development Approvals (DA)

Development Approval (DA)

A Development Approval may be required for public electric vehicle charging stations that are not incidental or ancillary to the approved use of the land.

Please speak to your installer and Council's Development Assessment staff (phone: (08) 8203 7185) to discuss planning and building requirements specific to your property.

Other Considerations

Please ensure you have considered the following when deciding to install an Electric Vehicle Charger or demand management system:

1. Obtain all relevant approvals, including from the property landlord, body corporation, SA Power Network and Council (phone Development Assessment on (08) 8203 7185).



Solar PV

Description/Categories

≥1.5 kW to <10 kW Solar PV

Solar PV systems of 1.5 kW and up to and including 10 kW capacity are eligible to receive 20% of the installed system cost up to a maximum of \$1,000.

10 kW to <20 kW Solar PV

Solar PV systems of more than 10 kW up to and including 20 kW are eligible to receive 20% of the installed cost of the system up to a maximum of \$2,500.

≥20 kW Solar PV

Solar PV systems of more than 20 kW are eligible to receive 20% of the installed cost of the system up to a maximum of \$5,000.

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met
2. Limit per category: maximum of one application per retail electricity meter (National Meter Identifier – NMI).
3. Solar PV systems purchased on a solar lease or power purchase agreements are eligible if the outright ownership is vested with the property owner or tenant at the end of the contracted term.

Pre-commitments

Pre-commitments are available for:

- Tenants or Commonwealth Concession Card holders
- Solar PV systems of 10 kW or more

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the available funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-commitments Procedure document.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Itemised receipt/s for the supply and installation of the system, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed work and supporting system information.
- Electrical Certificate(s) of Compliance (CoC)
- Photos demonstrating installed panels are not visible from the street (applicable for heritage properties).

If applicable, a copy of your:

- Commonwealth Concession Card
- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement
- Decision Notification Form for Development Approvals (DA)

Development Approval (DA)

A Development Approval may be required.

For further details, refer to the Development Approvals Guidance on page 25.

Please speak to your installer and Council's Development Assessment staff (phone: (08) 8203 7185) to discuss planning and building requirements specific to your property.

Other Considerations

Please ensure you have considered the following when deciding to install a Solar PV system:

1. Use a licensed and Clean Energy Council (CEC) accredited installer.
2. Contact your electricity retailer to discuss implications of installing a solar photovoltaic system on your property.
3. Obtain all relevant approvals, including from the property landlord, body corporation, SA Power Network and Council (phone Development Assessment on (08) 8203 7185).



Active Transportation

Description/Categories

E-bikes:

The purchase of an e-bike for commuting purposes is eligible for 20% of the out-of-pocket expenses up to \$500.

Cargo bikes:

The purchase of a cargo bike is eligible for 20% of out-of-pocket expenses up to \$1,000.

Bike Parking Racks:

Residential Strata/Community/Body Corporation Buildings and non-profit community and sporting premises are eligible for 20% of the out-of-pocket expenses for the purchase and installation of bike parking racks up to \$200.

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met
2. Limit per category:
 - a. Eligible Residential, Business, Community and Sporting Premises – maximum of one application per rateable, rate exempt or rate rebated premise.
 - b. Building Owners, Community Corporations, Body Corporates and Non-profit community and sporting premises – maximum of one application per site record.
 - c. An application may include up to two bikes.
3. Bike parking racks must support the parking of a minimum of three bikes.
4. Purchases must be from a South Australian business

Pre-commitments

Pre-commitments are available for:
Tenants or Commonwealth Concession Card holders

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the Sustainability Incentives Scheme's (the Scheme) funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-commitments Procedure document available on request from incentives@cityofadelaide.com.au

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

Itemised receipt/s for the supply and installation of the system, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed work and supporting information.

Receipt must demonstrate that the business the bikes or racks were procured from is based in South Australia

If applicable, a copy of your:

- Commonwealth Concession Card
- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement
- Decision Notification Form for Development Approvals (DA)

Development Approval (DA)

Development Approval should not be required for this installation.

However, please speak to your installer and Council's Development Assessment staff (phone: (08) 8203 7185) to discuss planning and building requirements specific to your property if there is any uncertainty.

Other Considerations

Please ensure you have considered the following when deciding to purchase a new e-bike, cargo bike, or bike parking rack:

1. All bikes must be used in accordance with South Australian Road rules: sa.gov.au/topics/driving-and-transport/cycling
2. The suitability of any bike for your individual requirements. The bike should be suitable for regular use for commuting and/or transporting shopping or children.



Resource Recovery

Commercial Green Waste Diversion

Description/Categories

Commercial rapid composters, commercial dehydrators or similar systems to divert green waste from landfill are eligible for 50% of the out-of-pocket expenses related to the outright purchase or the first 12-months of a rental agreement up to \$5,000.

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met
2. Limit per category: maximum of one application per rateable, rate exempt or rate rebated premises.
3. A trade waste application may be required from SA Water to operate a commercial composter, dehydrator, or similar system on site if the system dispels wastewater to the sewer network. Applicants must contact SA Water's Trade Waste Officer on (08) 7424 1336 during business hours to discuss the specifics of their chosen system. The name of the officer and date of contact must be included in the application and, if required, a copy of an approved trade waste application must be provided.
4. A clear statement affirming the landfill avoidance strategy to be employed must be included as part of the application. This could include:
 - a. Privately Contracted Green Waste Removal Service
 - b. Providing green waste to community garden
5. If the chosen landfill avoidance strategy is a privately contracted Green Waste Removal Service, evidence of organic waste services from a licensed waste contractor over a consecutive period of two months must be provided. Billing invoices from a licensed waste operator must be presented, and the billing period must not overlap.
6. Organic waste bins must be stored in compliance with the City of Adelaide Waste Management by-laws 2018. A copy of these by-laws can be found [here](#).
7. If an individual business is applying, waste must be managed by that business and not by a building manager or landlord.

8. Rebates only cover costs related to the out-right purchase or the first twelve (12) months of a rental agreement. It will not cover maintenance or other costs associated with running the system.
9. When systems are acquired under a rental agreement, a copy of the rental agreement must be provided as part of the application.

Pre-commitments

Pre-commitments are **required** for any commercial green waste diversion application.

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the available funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-commitments Procedure document.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Itemised receipt/s for the supply and installation of the system, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed work and supporting system information.
- The manufacturer's technical specifications for the system being installed
- Evidence of landfill avoidance strategy
- Name of SA Water Trade Waste Officer and date of contact

If applicable, a copy of your:

- SA Water trade waste application approval
- Rental Agreement for the system
- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement
- Decision Notification Form for Development Approvals (DA)

Development Approval (DA)

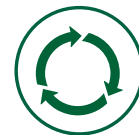
Development Approval should not be required for this installation.

However, please speak to your installer and Council's Development Assessment staff (phone: (08) 8203 7185) to discuss planning and building requirements specific to your property if there is any uncertainty.

Other Considerations

Please ensure you have considered the following when deciding to install a commercial composter, dehydrator or similar system:

1. Obtain all relevant approvals, including from the property landlord, body corporation, SA Water and Council (phone Development Assessment on (08) 8203 7185).



Food Organics Collection Service

Description/Categories

Use of food organics collection services are eligible for two-months of out-of-pocket expenses up to \$4,000.

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met.
2. Limit per category:
 - a. Business, non-profit community sporting facilities – maximum of one application per rateable, rate exempt or rate rebated premise.
 - b. Landlord, building owners, and body corporations – maximum of one application per site record.
3. Billing invoices from a licensed waste operator must be presented, and the billing period must not overlap.
4. Food organics waste bins must be stored in compliance with the [City of Adelaide Waste Management by-laws 2018](#).
5. If an individual business is applying, waste must be managed by that business and not by a building manager or landlord.
6. A copy of the food organics contract agreement must be provided as part of the application. Food organics costings must be distinguished from other waste streams.
7. Any residual value is forfeited.
8. Limited supply available.

Pre-commitments

Pre-commitments are available for all applications for the food organics collection service rebate.

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the available funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-commitments Procedure document.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

Itemised receipt/s for two consecutive months from a licensed food organics collection operator, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed collection services and supporting information.

If applicable, a copy of your:

- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement

Development Approval (DA)

Development Approvals are not required for this incentive.

Other Considerations

Please ensure you have considered the following when deciding to use a food organics collection service:

1. Use a licensed food organics waste contractor.
2. Ensure that you have the storage space for the food organics bin/tub and have considered educational material for correct use.
3. Obtain all relevant approvals, including from the property landlord, and body corporation.



Initial Purchase of Reusable Delivery Transport Containers

Description/Categories

Initial purchase of reusable transport containers (eg, collapsible reusable crates, kegs) are eligible for 50% of out-of-pocket expenses up to \$10,000.

The purpose of this incentive is to encourage businesses to find new ways to minimise their single-use packaging (ie, cardboard) for the back of house deliveries (eg fresh produce).

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met.
2. Limit per category:
 - a. Business, non-profit community sporting facilities – maximum of one application per rateable, rate exempt or rate rebated premise.
 - b. Landlord, building owners, and body corporations – maximum of one application per site record.
3. Evidence of reusable transport containers (eg reusable crates, kegs) purchased must be provided.
4. Beer kegs, milk crates, bakery crates, large drums/tanks, and pallets are not eligible for this rebate.
5. The rebate applicant must be either a City of Adelaide business receiving supplies transported with the purchased reusable delivery containers or be a City of Adelaide business transporting products with purchased reusable containers (swap system).
6. Reusable transport containers must be made with at least 50% recycled material. Reusable containers must comply with SA Health and Transport standards.
7. The rebate cannot be used by a supplier to replenish their existing stock of reusable containers.

Pre-commitments

Pre-commitments are **required** for any reusable transport containers application.

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-commitments Procedure document.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Itemised receipt/s for the initial purchase of reusable transport containers, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed collection services and supporting information.
- Agreement between business receiving goods and supplier noting the use/reuse of containers. Either the supplier or business receiving the materials must be located within the City of Adelaide.
- Photos demonstrating use of reusable transport containers provided by supplier.

If applicable, a copy of your:

- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement

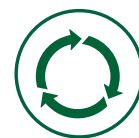
Development Approval (DA)

Development Approvals are not required for this incentive.

Other Considerations

Please ensure you have considered the following when deciding to purchase and/or receive goods in reusable transport containers:

1. Ensure that you have the storage space to stage reusable containers that will need to be collected by the supplier.
2. Obtain all relevant approvals, including from the property landlord, and body corporation.
3. More information on food safety can be found here: [Food safety | City of Adelaide](#)



Suppliers of Reusable Delivery Transport Containers

Description/Categories

Use of suppliers that provide goods in reusable delivery containers (i.e., reusable plastic crates) are eligible for up to 50% of cost to a maximum of \$500 over a consecutive period of two months.

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met.
2. Limit per category:
 - a. Business, non-profit community sporting facilities – maximum of one application per rateable, rate exempt or rate rebated premise.
 - b. Landlord, building owners, and body corporations – maximum of one application per site record.
3. Evidence of reusable transport containers (e.g., reusable crates, kegs) used by supplier must be provided (swap system).
4. Beer kegs, pallets, bakery crates, large drums/tanks and milk crates are not eligible for this rebate.
5. Billing invoices over a consecutive two-month period from a supplier must be presented, and the billing period must not overlap.
6. The rebate applicant must be receiving supplies transported with reusable delivery containers. Supplier can be located outside the City of Adelaide as long as the recipient of this rebate is located within the Adelaide CBD or North Adelaide. The rebate cannot be used by a supplier to replenish their existing stock of reusable containers.

Pre-commitments

Pre-commitments are **required** for any reusable transport containers application.

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-commitments Procedure document available on cityofadelaide.com.au/sustainability-incentives

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Itemised receipt/s for the supply of goods within reusable transport containers, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed collection services and supporting information.
- Photos demonstrating use of reusable transport containers.

If applicable, a copy of your:

- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement

Development Approval (DA)

Development Approvals are not required for this incentive.

Other Considerations

Please ensure you have considered the following when deciding to use a food organics collection service:

1. Ensure that you have the storage space to stage reusable containers that will need to be collected by the supplier.
2. Obtain all relevant approvals, including from the property landlord, and body corporation.
3. More information on food safety can be found here: [Food safety | City of Adelaide](#)



Indoor Sorting Bins and Hard Waste Collection

Description/Categories

Purchase of indoor resource recovery sorting bins and educational signage and use of a private waste contractor to remove unwanted materials in storage area to increase space for resource recovery items (eg bins, reusable containers) are eligible for 50% of the out-of-pocket expenses up to \$5,000.

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met
2. Limit per category:
 - a. Business, non-profit community and sporting premises – maximum of one application per rateable, rate exempt or rate rebated premise.
 - b. Landlord, building owners, and body corporations – maximum of one application per site record.
3. Indoor bins must match existing back-of-house bin collection services. Eligible streams include food organics, 10c containers, co-mingled recycling, soft plastics, paper and cardboard, electronic waste and batteries.
4. Bin colours must match the National Australian standard (eg green/FOGO, yellow/co-mingled recycling, blue/paper and cardboard).
5. If hard waste collection included billing invoices from a licensed waste operator must be presented.
6. If an individual business is applying, hard waste must be owned and managed by that business and not by a building manager or landlord.
7. Evidence must be provided to show how space recovered through hard waste pickup will be used for resource recovery/reusable systems. Site visit may occur to ensure storage space setup matches evidence provided.

Pre-commitments

Pre-commitments are **required** for any reusable transport containers application.

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the Sustainability Incentives Scheme's (the Scheme) funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-Commitments Procedure document.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Itemised receipt/s for the initial purchase of reusable transport containers, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed collection services and supporting information.
- Photos demonstrating use of indoor bins
- Photos of back-of-house bulk bins/wheelie bins that match the purchased indoor bins

If applicable, a copy of your:

- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement
- Simple diagram noting how space recovered through hard waste pickup will be used for resource recovery/reusable systems.
- Photos demonstrating how the improved space is used for resource recovery/reusable systems after the hard waste pickup is complete.

Development Approval (DA)

Development Approvals are not required for this incentive.

Other Considerations

Please ensure you have considered the following when deciding to purchase indoor bins and education signage.

1. Obtain all relevant approvals, including from the property landlord, and body corporation.
2. Discuss the new indoor bins with your facility manager and cleaning staff to ensure the bins are emptied and sorted correctly.
3. Use a licensed private waste contractor.
4. Consider donating gently-used items to a local thrift store or not-for-profit organisation.



Climate Ready

Thermal Efficient Window or Door

Description/Categories

The replacement of external single glazed windows or doors with thermally efficient windows or doors are eligible for 50% of the out-of-pocket expenses up to \$3,500.

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met
2. Limit per category:
 - a. Business, non-profit community sporting facilities – maximum of one application per rateable, rate exempt or rate rebated premise.
 - b. Landlord, building owners, and body corporations – maximum of one application per site record.
3. New windows or doors must be replacing external single glazed windows or doors with a thermally efficient option.
4. New windows or doors can be either a single glazed, double glazed, or triple glazed insulating glass unit.
5. The total system U-value of the new windows or doors installed must not be more than UT 3.0 W/m²K
6. New windows and doors must comply with AS 2047 and AS 1288.
7. New windows and doors must have at least a five year warranty.

Pre-commitments

Pre-commitments are **required** for this incentive.

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the Sustainability Incentives Scheme's (the Scheme) funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-Commitments Procedure document.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Itemised receipt/s for the supply and installation of the system, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed work and supporting system information.
- Plumbing Certificate(s) of Compliance (CoC)

If applicable, a copy of your:

- Commonwealth Concession Card
- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement
- Decision Notification Form for Development Approvals (DA)

Development Approval (DA)

A Development Approval may be required.

For further details, refer to the Development Approvals Guidance on page 25.

Please speak to your installer and Council's Development Assessment staff (phone: (08) 8203 7185) to discuss planning and building requirements specific to your property.

Other Considerations

Please ensure you have considered the following when deciding to install a thermal efficient window or door:

1. Obtain all relevant approvals, including from the property landlord, body corporation, and Council (phone Development Assessment on (08) 8203 7185).



Shading Devices

Description/Categories

The purchase and installation of fixed outdoor shading devices to shade glass windows and doors is eligible for 50% of the out-of-pocket expenses up to \$2,000.

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met
2. Limit per category:
 - a. Business, non-profit community sporting facilities – maximum of one application per rateable, rate exempt or rate rebated premise.
 - b. Landlord, building owners, and body corporations – maximum of one application per site record.
3. Shading devices can include shutters, blinds, and vertical or horizontal building screens with blades, battens or slats.
4. External shading devices must be fixed to the building and be shading glass windows and doors.
5. If automated, external shading devices must comply with AS/NZS 60335.2.97
6. Shading devices must have at least a 5 year warranty.

Pre-commitments

Pre-commitments are **required** for this incentive.

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the Sustainability Incentives Scheme's (the Scheme) funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-Commitments Procedure document.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Itemised receipt/s for the supply and installation of the system, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed work and supporting system information.
- Plumbing Certificate(s) of Compliance (CoC)

If applicable, a copy of your:

- Commonwealth Concession Card
- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement
- Decision Notification Form for Development Approvals (DA)

Development Approval (DA)

A Development Approval may be required.

For further details, refer to the Development Approvals Guidance on page 25.

Please speak to your installer and Council's Development Assessment staff (phone: (08) 8203 7185) to discuss planning and building requirements specific to your property.

Other Considerations

Please ensure you have considered the following when deciding to install an external shading device:

1. Obtain all relevant approvals, including from the property landlord, body corporation, and Council (phone Development Assessment on (08) 8203 7185).



Insulation

Description/Categories

The purchase and installation of insulation in an uninsulated ceiling space, under floor space or wall is eligible for 50% of the out-of-pocket expenses up to \$2,000.

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met
2. Limit per category:
 - a. Business, non-profit community sporting facilities – maximum of one application per rateable, rate exempt or rate rebated premise.
 - b. Landlord, building owners, and body corporations – maximum of one application per site record..
3. Insulation must be installed in an area that previously had no insulation.
4. The insulation product used must achieve a minimum winter R-value of 3.5 for ceiling spaces and a minimum of 2 for under floor spaces or walls.
5. The insulation product must be installed in accordance with the National Construction Code BCA Section J1.

Pre-commitments

Pre-commitments are **required** for this incentive.

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the Sustainability Incentives Scheme's (the Scheme) funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-Commitments Procedure document.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Itemised receipt/s for the supply and installation of the system, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed work and supporting system information.
- Plumbing Certificate(s) of Compliance (CoC)

If applicable, a copy of your:

- Commonwealth Concession Card
- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement
- Decision Notification Form for Development Approvals (DA)

Development Approval (DA)

A Development Approval may be required.

For further details, refer to the Development Approvals Guidance on page 25.

Please speak to your installer and Council's Development Assessment staff (phone: (08) 8203 7185) to discuss planning and building requirements specific to your property.

Other Considerations

Please ensure you have considered the following when deciding to install an external shading device:

1. Consider whether you are better applying under the Sustainability Incentives Scheme or the Noise Management Incentives Scheme: [cityofadelaide.com.au/about-council/grants-sponsorship-incentives/noise-management-incentives](https://www.cityofadelaide.com.au/about-council/grants-sponsorship-incentives/noise-management-incentives)
Note applicants can only apply for one scheme and not both for the same project.
2. Obtain all relevant approvals, including from the property landlord, body corporation, and Council (phone Development Assessment on (08) 8203 7185).



Rainwater Tanks

Description/Categories

1. The purchase, installation and plumbing of a rainwater tank to an appliance or fixture for private use with a minimum total capacity of 2,000 litres is eligible for a rebate of 50% up to \$500.
2. The purchase, installation and plumbing of a rainwater tank to an appliance or fixture for use in common areas or multiple premises (eg strata/community building) with a minimum total capacity of 10,000 litres is eligible for a rebate of 50% up to \$5,000.

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met
2. Limit per category:
 - a. Business, non-profit community sporting facilities – maximum of one application per rateable, rate exempt or rate rebated premise.
 - b. Landlord, building owners, and body corporations – maximum of one application per site record.
3. Single premise use rainwater tanks must be $\geq 2,000$ litres total capacity and plumbed into a toilet, hot water service or washing machine.
4. Common area use rainwater tanks must be $\geq 10,000$ litres total capacity and plumbed into a common laundry, public conveniences or a toilet or hot water service or washing machine in a negotiated number of dwellings.
5. Rainwater tanks installed for garden use alone are not eligible.

Pre-commitments

Pre-commitments are available for:
Tenants or Commonwealth Concession Card holders

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the Sustainability Incentives Scheme's (the Scheme) funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-Commitments Procedure document.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Itemised receipt/s for the supply and installation of the system, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed work and supporting system information.
- Plumbing Certificate(s) of Compliance (CoC)

If applicable, a copy of your:

- Commonwealth Concession Card
- Written approval from your body corporation, landlord or equivalent
- Tenancy Agreement
- Decision Notification Form for Development Approvals (DA)

Development Approval (DA)

A Development Approval may be required.

For further details, refer to the Development Approvals Guidance on page 25.

Please speak to your installer and Council's Development Assessment staff (phone: (08) 8203 7185) to discuss planning and building requirements specific to your property.

Other Considerations

Please ensure you have considered the following when deciding to install a water saving device:

1. Use a licensed installer.
2. Obtain all relevant approvals, including from the property landlord, body corporation, SA Water and Council (phone Development Assessment on (08) 8203 7185).



Greening

Living Buildings

Description/Categories

Consultant fees related to the design and installation of green wall or green roof features are eligible for 50% of out-of-pocket expenses up to \$5,000. Green walls or roofs are installations that are partially or completely covered by vegetation with a growing medium.

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met
2. Limit per category:
 - a. Business, non-profit community and sporting premises – maximum of one application per rateable, rate exempt or rate rebated premise.
 - b. Landlord, building owners, and body corporations – maximum of one application per site record.
3. Applicants must demonstrate that an appropriate maintenance plan has been developed.
4. For green walls, evidence of a connected rainwater tank is required.

Pre-commitments

Pre-commitments are **required** for this incentive.

Pre-commitments are subject to funding availability at the time of application and will not be offered once 75% of the Sustainability Incentives Scheme's (the Scheme) funding has been allocated.

For more information on pre-commitments, refer to the separate Pre-Commitments Procedure document.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Itemised receipt/s for the supply of service, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed work and supporting system information.
- Supporting information about scope of services, evidence of completed works
- Design and maintenance plan for your green wall/ green roof.

If applicable, a copy of your:

- Plumbing Certificate of Compliance
- Commonwealth Concession Card (for precommitment)
- Tenancy Agreement (for precommitment)

Development Approval (DA)

A Development Approval may be required.

For further details, refer to the Development Approvals Guidance on page 25.

Please speak to your installer and Council's Development Assessment staff (phone: (08) 8203 7185) to discuss planning and building requirements specific to your property.

Other Considerations

Please ensure you have considered the following when deciding to install a green wall or green roof:

1. Familiarise yourself with the different types of green roofs and walls available using the following resources:
 - a. watersensitivesa.com/resources/guidelines/design/design-green-roofs-walls
 - b. d31atr86jnqrq2.cloudfront.net/docs/guidelines-green-infrastructure.pdf
 - c. yourhome.gov.au/materials/green-roofs-and-walls
2. Work with an appropriate landscape practitioner to establish your design and maintenance plan to ensure success.



Trees and Native Plants

Description/Categories

The purchase of selected* established mature trees or up to 10 tube stock to be planted on private property from a dedicated native nursery such as Provenance Indigenous Plants (Salisbury Park) or State Flora Nursery (Belair) is eligible for up to \$100.

Rebate Specific Eligibility Criteria and Conditions

1. All General Eligibility Criteria and Conditions must be met
2. Limit per category:
 - a. Business, non-profit community sporting facilities – maximum of one application per rateable, rate exempt or rate rebated premise.
 - b. Landlord, building owners, and body corporations – maximum of one application per site record.
3. Applications can include up to two established mature trees and/or up to 10 tube stock.
4. Plants must be planted/grown on private land and not on the nature strip.
5. Plants must be selected from the City of Adelaide approved plant list (see below).

Pre-commitments

Pre-commitments are not available for this incentive.

Supporting Documentation

Please ensure you have the following documentation available to attach to your application:

- Itemised receipt/s for the supply of service, demonstrating full payment, discounts, or other grants, OR for pre-commitments, quote/s for proposed work and supporting system information.
- Supporting information about scope of services, evidence of completed works

If applicable, a copy of your:

- Commonwealth Concession Card
- Tenancy Agreement

Development Approval (DA)

A Development Approval is not required for this incentive.

Other Considerations

The City of Adelaide approved plant list is as follows:

Trees

- Drooping Sheoak (*Allocasuarina verticillata*) – suitable for pots
- Southern Cypress Pine (*Callitris gracilis*) – suitable for pots
- Native Apricot (*Pittosporum angustifolium*)
- Native Cherry (*Exocarpos cupressiformis*)

Mid – and understory

- Gold Dust Wattle (*Acacia acinacea*) – suitable for pots
- Sticky Hop-Bush (*Dodonaea viscosa* ssp. *spatulata*)
- Sweet Bursaria (*Bursaria spinosa*)
- Desert Senna (*Senna artemisioides* ssp. *coriacea*) – suitable for pots
- Common Emu Bush (*Eremophila glabra* ssp. *glabra*)
- Native Scurf Pea (*Cullen australasicum*)
- Austral Trefoil (*Lotus australis*)
- Ruby Saltbush (*Enchylaena tomentosa*) – suitable for pots
- Pale Fan-Flower (*Scaevola albida*) – suitable for pots
- Running Postman (*Kennedia prostrata*) – suitable for pots

Grasses

- Kangaroo Grass (*Themeda triandra*) – suitable for pots
- Common Wallaby Grass (*Rytidosperma caespitosum*) – suitable for pots
- Common Tussock-Grass (*Poa labillardieri* var. *labillardieri*) – suitable for pots
- Lemon-scented Grass (*Cymbopogon ambiguus*)

Sedges and rushes

- Black-Anther Flax-Lily (*Dianella revoluta* var. *revoluta*) – suitable for pots
- Pointed Mat-Rush (*Lomandra densiflora*) – suitable for pots

Climbers

- Old Man's Beard (*Clematis microphylla*) – suitable for pots
- Sweet Apple-Berry (*Billardiera cymosa*)

Development Approval (DA) Guidance

Please speak to your installer and Council's Development Assessment staff (phone: (08) 8203 7185) to discuss planning and building requirements specific to your property.

A Development Approval will be required for:

1. Any solar PV system, hot water system, or rainwater tank on a State Heritage listed place.
2. Any solar PV system, hot water system, or rainwater tank on a Local Heritage listed place and/or in a Historic Area Overlay of the Planning and Design Code where the system can be seen by a person standing at ground level on a public street.
3. Installation of a solar PV system with a total weight exceeding 100kg on the roof of a building, unless all of the below are met:
 - a. The weight load does not exceed 100kg at any one point of attachment to the roof
 - b. The panels (and associated components) are not overhanging any part of the roof
 - c. The underside of the panels are no more than 100mm above the surface of the roof at any one point.
 - d. Any solar PV system installed by an installer not recognised by the Minister (i.e. not a Clean Energy Council (CEC) Accredited Designer and Installer of Solar PV systems).
4. Any water storage tank that is on the roof or at roof height.
5. Installation of a rainwater tank (and other supporting structure) with:
 - a. Total floor area exceeding 10 square meters
 - b. Not located wholly above the ground
 - c. With any part higher than four meters above the natural surface of the ground.

For Solar and Energy Storage System Installations

It is important your installer has valid Clean Energy Council Accreditation.

Check your installer has valid CEC Accreditation within South Australia (SA) here: cleanenergycouncil.org.au/consumers/buying-solar/find-an-installer

If CEC training was obtained outside of SA, their Australian Institute of Building Surveyors (AIBS) South Australian Supplementary Training for Solar Photovoltaic installations number will need to be provided in addition to the CEC number.

Glossary of Terms

Certificate of Compliance: A document provided by a Regulator certifying that work has been performed in accordance with a relevant regulation, standard or guidance.

Clean Energy Council (CEC): The peak body for the clean energy industry in Australia.

City of Adelaide Municipal Area: The municipal boundary of the City of Adelaide is defined as properties within the postcodes 5000 – 5006.

Commonwealth Concession Card Holder: An individual who has a Commonwealth issued Health Care Card or Pensioner Concession Card.

Development Approval: The process of acquiring the necessary consents to proceed with development of land, buildings and infrastructure. You can contact our Development Approval Team on (08) 8203 7185.

Electrification: The transition from fuel burning appliances to all-electric or solar powered appliances.

Embedded Network: Private electricity networks that serve multiple premises. The owner is then responsible for the purchase and on selling of energy to the multiple premises.

Energy Efficiency: The use of less energy to perform the same task or produce the same result.

Energy Efficient: Above average energy efficiency compared to equivalent equipment available.

Innovative: A new or uncommon technology, or a new application of a proven technology.

Like-for-like Replacement: Replacing an appliance with another that is of the same asset category, size and basic configuration.

Maintenance: All actions necessary for retaining an asset as near as practicable to an appropriate service condition, including regular ongoing day-to-day work necessary to keep assets operating, excluding rehabilitation or renewal.

Measurable Impact: A measurable impact is defined as meeting one or more of the following criteria:

1. Electrification with an energy efficient replacement
2. A half star improvement in NABERS or Greenstar rating
3. An energy efficiency improvement of more than 10%

National Meter Identifier (NMI): A unique 10- or 11-digit number used to identify every electricity network connection point in Australia.

Project Completion: When an appliance is installed, or a course/assessment is finalised.

Renewal: Activities that restore, rehabilitates, replaces an existing asset to its original capacity.

Small to Medium Business: A business with up to 200 employees based on headcount not FTE.